



Order Form

Name:

Address:
.....
.....

Phone No:

Email:

Item No	Description	Quantity	Unit Price	Line Total
Sub Total				
Postage (see below)				
Final Total to be Paid				

To Order

Complete the order form above, scan it and email it to: sales@easycraftideas.co.uk or alternatively, please post it to Easycraftideas, 23 Cophams Close, Solihull, West Midlands B92 9JJ. Note: This is a private, residential property and is NOT open to the trade or to the public. For future orders, an order form will be sent with your goods. Please make cheques payable to Miss J M Carpenter.

Postage: For one item postage is £1.20.
For two - five items postage is £3.50. For six items or more postage is fixed at £5.00.

Terms & Conditions of Sale: See overleaf.



Terms & Conditions of Sale

Orders

Easycraftideas is currently able to take orders via: post, ebay and at shows. All orders will be acknowledged. If at any time stock is unavailable, a refund or substitute item will be offered. Orders can only be cancelled before they are dispatched. If you wish to cancel after dispatch then the goods must be returned in the unopened packaging at your expense.

Note: All customer details are protected via data protection and here at Easycraftideas no details are shared with other companies.

Pricing

Prices are fixed except at shows where promotions are in place. These promotions are only available at trade shows and cannot be honoured at any other time.

Payment

Easycraftideas is currently able to accept payment by paypal and cheque. Please do not post cash. Cash is the only method currently acceptable at shows. Please make cheques payable to Miss J M Carpenter.

Shipping & Delivery

Orders will be processed and dispatched within 2 working days. All orders are sent via Royal Mail, 1st class. If you have not received your order after 5 working days, please contact Easycraftideas by email: sales@easycraftideas.co.uk quoting customer name and items ordered.

Returns

If for any reason you're unhappy with your purchase, Easycraftideas accepts returns of unopened (unless faulty) goods posted at the customers expense within five working days from the date on the delivery note. Goods must be returned in a new shipping packet to: Easycraftideas, 23 Cophams Close, Solihull, B92 9JJ. Note: This property is a private, residential property and is NOT open to the trade or to the public. If you require a replacement, please specify this inside the packet and Easycraftideas will replace any faulty items following inspection of returned item. Postage is non-refundable. Once inspected the final decision regarding a refund / replacement is the responsibility of Easycraftideas who will only refund the cost of the goods.